OTHER SERVICES WE OFFER

AUTOMATIC FUEL DELIVERY SERVICES

- Propane
- Fuel Oil w/ Bioheat®

COMPLETE HVAC SERVICES

- Licensed Installation Teams
- Preventative Maintenance
- Tune-Ups
- Heating
- Cooling
- Comprehensive Service Plans
- Oil-Fired Water Heaters
- Air Conditioning

PROPANE SERVICES

- National Propane Gas Association (NPGA Certified)
- Gas Utility Conversions
- Piping and Heating System Installation
- Propane Tank Installations

AIR CONDITIONING SALES & SERVICES

Central Air Conditioning

PROPANE GENERATOR SALES & SERVICES

Installing or fueling a propane generator? We'll make sure you're ready for the next power outage.

FINANCING

We'll help find the best financing options available to you at the time of your installation.

59 Technology Park Rd.

Sturbridge, MA 01566

pioneeroilandpropane.com

(508) 645-4000

GENERAL TERMS & CONDITIONS

Scan to view:

Pioneer Oil and Propane

Water Heater Annual Service Plan

Comfort Plan Includes

ANNUAL TUNE-UP & EFFICIENCY TEST

Based on our records, 4 out of 5 system breakdowns could have been prevented with annual maintenance. A tune-up also keeps your water heater running efficiently, reduces your energy bills and increases the longevity of your system.

REPAIR PROTECTION

Repairs to your existing system will be **discounted 20%** during regular business hours and at night.

EMERGENCY SERVICE

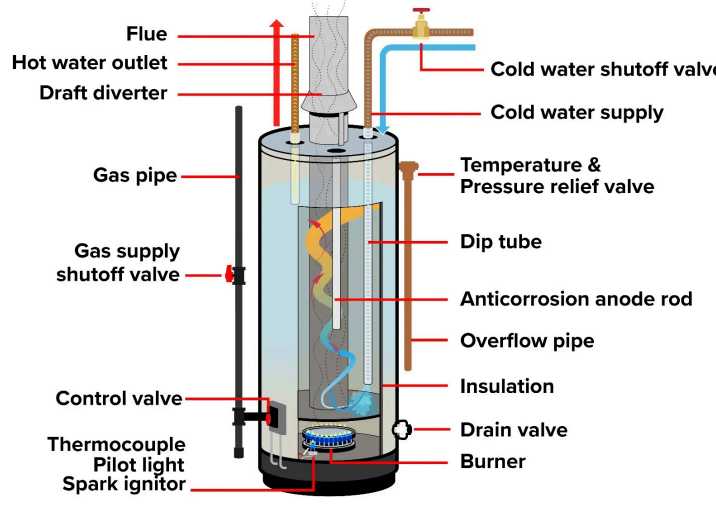
With our 24-hour emergency service*, no matter what the season, a service technician will come to your home.

*All plans subject to availability and qualification. See terms and conditions.

ANNUAL TUNE-UP & EFFICIENCY TEST

12-Point Inspection includes the following steps:

1. Replace filter
2. Replace fuel nozzle
3. Check and clean retention head
4. Clean blower fan
5. Adjust air band
6. Replace pump screen and gasket
7. Inspect smoke pipe
8. Test efficiency
9. Inspect chimney base
10. Brush and vacuum heat exchanger
11. Check fuel lines
12. Check anode rods



Why a Service Plan?

1. Regular Maintenance

Regular servicing and maintenance helps your water heater run efficiently and extends the life of your system, which can save money long-term.

2. Breakdown Coverage

Our contract includes coverage for breakdowns, ensuring you're not hit with unexpected repair costs, especially during an emergency.

3. Priority Service

If your water heater breaks down at any time, you will receive priority service over non-contract customers.

4. Cost Efficiency

You can save money with an annual plan. The added fuel efficiency from your annual tune up will pay for the service plan itself!

5. Convenience

Our service contract includes schedule reminders for maintenance visits, so you don't have to remember to call.

6. Warranty Compliance

Many water heater manufactures require regular professional maintenance to keep warranties valid.

7. Peace of Mind

Knowing your system is regularly maintained and inspected reduces the risk of unexpected breakdowns.