



Job Description

Job Title:	Oil Delivery Truck Driver	Reports to:	Division Manager
Location:	Sturbridge, MA	Position Classification:	Non-Exempt, Full-Time

Position Summary

The Oil Delivery Truck Driver is responsible for representing the company on the road and at customer locations. This position is also responsible for safely delivering oil to customers while providing quality service to ensure and maintain a high level of customer satisfaction, productivity, and safety.

Position Responsibilities

- Responsible for the delivery of heating oil and diesel fuel to customers
- Propane a Plus
- Inspects oil tanks and piping and bleeds oil lines and fire oil burners as necessary
- Completes required paperwork and documentation in a professional and legible manner
- Represents the company professionally and respectfully in all interactions with customers and with the general public
- Provides customers with solutions to their energy, comfort and any safety-related needs
- Resolves customer concerns or complaints in a professional and helpful manner
- Ensures the appearance and condition of company vehicles, equipment, tools, and other assets is safe, clean and maintained
- Attends and participates in company training programs
- Sets and follows a high standard of personal conduct
- Understands, follows and advocates company policies and local, state and federal rules, regulations, and codes pertaining to the safe installation and service of oil equipment while creating relationships with state and local authorities
- Involved in special projects from time to time, depending on business need
- Responsible for any other tasks and duties as assigned, which may or may not relate to the normal scope of this position

Required Knowledge, Skills and Abilities

- Class B driver, prior experience in the oil industry preferred
- Propane A Plus
- Graduate of High School or equivalent
- Must have a valid Class B CDL with Hazmat and air brake endorsement
- Self-motivated with a high degree of comfort working independently in managing priorities and making decisions
- Prior experience in customer service
- Demonstrated ability to work as part of a team
- Strong sense of professionalism and ability to maintain discretion
- Well developed verbal and written communication skills
- Must have a clean driving record
- Must be able to pass a pre-employment (post offer) DOT physical (conducted at our occupational

- health provider's location) and maintain a DOT 'medically qualified' status
- Must meet pre-employment (post offer) eligibility standards set for criminal and other background checks

Physical Demands and Work Environment

While performing the duties and responsibilities of this position, the employee may be required to: Talk, Hear, Vision – Close and Far, Stand, Walk, Sit, Climb/Balance, Push/Pull, Lift > 25 lbs, Reach, Fell/use hands and fingers Often. Stoop/Kneel/crouch/Crawl Occasionally.

The employee will primarily work outside. This employee is exposed to moving vehicles and changes in weather. The noise level in the work environment is usually quiet to moderate.

Reasonable accommodation can be made to enable people with disabilities to perform the described essential functions.